## ALL PRODUCTS RELATED TO BUSINESS UNIT

## Loans

Product Name	Financial & other benefits including any incentives & promotions	Fees/ Charges, Commission, interest etc.	Procedure to be followed to obtain Product/ Service	Key Terms & Conditions	Complaint Handling Procedure
Business Loan	Tenor is maximum 24 months	Interest rate at the time will be available on inquiry.  Documentation chargers as per the internal circular – 2020/15 dated 15/09/2020	Customers who are willing to obtain financial facility may visit the Branch Network/ Contact the relevant company personnel as per the marketing material.  Client submit the Facility application along with all supporting documents.  Lending Officer make the client visit (Residential/ Business) as part of the client evaluation.  Preparing Credit Appraisal  Facility Approval and Disbursement	Sri Lankan within the legally acceptable age	A complaint Can be lodge by Customers to CBC Finance via the dedicated company hotline / through branch network / via dedicated official e-mail and website.

	Short term and medium-term advances with a tenure of 01 to 72 Months.  Project related lending – maximum 120 months	Interest rate at the time will be available on inquiry.  Documentation chargers as per the internal circular – 2020/15 dated 15/09/2020  Mortgage bond execution chargers as per the internal circular – 2020/15 dated 15/09/2020	Customers who are willing to obtain financial facility may visit the Branch Network/ Contact the relevant company personnel as per the marketing material.  Client submit the Facility application along with all supporting documents.  Lending Officer make the client visit (Residential/Business/Property in respect of property offered as collateral) as part of the client evaluation.  Credit Appraisal.  Facility Approval and Disbursement	The applicant should be Sri Lankan within the legally acceptable age limit to obtain a finance facility or following entities registered with in the Sri Lanka.  Types of borrowers  - Personal borrowers  - Personal borrowers  - Sole Proprietorship  - Partnership business  - Limited liability company  Client profile should be in line and meet the requirements as per the company lending guidelines.  All facility requests are subjected to a credit evaluation and all facility approvals will be at the sole discretion of the company.  Property should be offered as a Collateral.  On an event of Non-Repayment as per the agreement, customer is liable to pay all the late payment fees/charges/interest charged on behalf of the same to the company.	A complaint Can be lodge by Customers to CBC Finance via the dedicated company hotline / through branch network / via dedicated official e-mail and website.
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Pledge	Tenor;  Maximum – 12 months  Minimum - 1 months	Interest rate at the time will be available on inquiry.  Documentation chargers as per the internal circular – 2020/15 dated 15/09/2020	Customers who are willing to obtain financial facility may visit the Branch Network/ Contact the relevant company personnel as per the marketing material.  Client submit the Facility application along with all `the supporting documents/importation documents.  Lending Officer make a Vehicle inspection & confirm the engine number/chassis number of the vehicle as per the import documents.  Credit Appraisal.  Facility Approval and Disbursement	The applicant should be Sri Lankan within the legally acceptable age limit to obtain a finance facility or following entities registered with in the Sri Lanka.  Types of borrowers  - Personal borrowers  - Personal borrowers  - Personal borrowers  - Personal borrowers  - Sole Proprietorship  - Partnership     business  - Limited liability company  Client profile should be in line and meet the requirements as per the company lending guidelines.  All facility requests are subjected to a credit evaluation and all facility approvals will be at the sole discretion of the company.  Types of vehicles restricted to Cars, Vans & Jeeps  Country of original restricted to; Japanese, Indian, Malaysian & Korean & continental vehicles  On an event of Non-Repayment as per the agreement, customer is liable to pay all the late payment fees/charges/interest charged on behalf of the same to the company.	A complaint Can be lodge by Customers to CBC Finance via the dedicated company hotline / through branch network / via dedicated official e-mail and website.
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Product Name	Financial & other benefits including any incentives & promotions	Fees/ Charges, Commission, interest etc.	Procedure to be followed to obtain Product/ Service	Key Terms & Conditions	Complaint Handling Procedure
Lease	Maximum tenor; Unregistered & brand new – 72 months  Registered – 60 months  Concession for documents charges/ RMV transfer charges / complimentary items during Leasing promotion period.	Interest rate at the time will be available on inquiry.  Documentation chargers as per the internal circular – 2020/15 dated 15/09/2020	Customers who are willing to obtain financial facility may visit the Branch Network/ Contact the relevant company personnel as per the marketing material.  Client submit the Facility application along with all `the supporting documents.  Lending Officer make a Vehicle inspection & confirm the engine number/chassis number of the vehicle as per the CR, invoice & valuation report.  In case of machinery serial & model numbers are as per the invoice & valuation report.  Credit Appraisal.  Facility Approval and Disbursement	The applicant should be Sri Lankan within the legally acceptable age limit to obtain a finance facility or following entities registered with in the Sri Lanka.  Types of borrowers - Personal borrowers - Sole Proprietorship - Partnership business - Limited liability company  Client profile should be in line and meet the requirements as per the company lending guidelines.  All facility requests are subjected to a credit evaluation and all facility approvals will be at the sole discretion of the company.	A complaint Can be lodge by Customers to CBC Finance via the dedicated company hotline / through branch network / via dedicated official email and website.

	Types of vehicles restricted to Cars, Vans, Jeeps, Trucks, Buses, Dual & special purposes vehicles & machinery
	On an event of Non-Repayment as per the agreement, customer is liable to pay all the late payment fees/charges/interest charged on behalf of the same to the company.